

**Regional Coordinating Council (RCC) Meeting Notes**  
**November 20, 2014**  
**2:00 pm**

**Attending:**

Tara Styer and Aaron Langmayer- TTD  
Judy Weber- TRPA  
Betsy Glass- Barton Community Health Center  
Lance Poinsett- El Dorado County Veterans Services Representative  
Richard Goldstein-Kelly Ridge Apartments  
Paula Lambdin- EDC HHS  
Elizabeth Henasey- Tahoe Forest Health System  
Wendi McCray- ACRC  
Gerri Grego- EDC Commission on Aging

**Tara:** Welcome. First 30 minutes is RCC meeting then the Unmet Transit Needs Workshop will follow. Begins introductions.

**Wendi:** Alta California Regional Center- agency works with individuals with developmental disabilities. Unmet transit need for out of area transportation for medical and dental appointments.

**Paula:** Program Coordinator with EDC HHS and the community service programs. Ongoing requests from seniors with transportation needs.

**Betsy:** Barton Community Health Center, Medical Social Worker

**Judy:** TRPA

**Lizzy:** TFMG is in the process of finishing the community health needs assessment.

**Lance:** EDC Veteran Affairs is looking for ways to get veterans to appointments in Gardnerville and Reno.

**Richard:** Representing Kelly Ridge apartments; hoping to get a bus stop at the apartments.

**Aaron:** TTD

**Tara:** TTD

**Tara:** Program updates:

North Tahoe/Truckee Transport (NTTT) program

- Initiated in July 2014
- Received support from the Tahoe Truckee Community Foundation for match funding (\$5,556)
- First quarter grant objective numbers are strong in Nevada County, but additional ridership is needed in Placer County

- Area 4 Agency on Aging grant objectives for individuals over 60:
  - Unduplicated passengers
    - Nevada: 20, current number: 3
    - Placer: 35, current number: 15
  - One-way passenger trips
    - Nevada: 100, current number: 50
    - Placer: 80, current number: 14
- Efforts will be concentrated in Placer County to recruit passengers for the program.

#### Proposed South Lake Tahoe Specialized Transportation Service

- Received \$6,000 from Barton Foundation grant
- Program would provide out of area transportation to SLT residents
- Currently, TTD is working on the Caltrans 5310: Enhanced Mobility for Seniors and Individuals with Disabilities grant application. If funded, a portion of the grant would go towards this program, but the funding is not expected until January 2016.

**Tara:** Introduce single point of contact systems or one-call/one-click systems. Very common in mobility management and it is an objective within TTD's mobility management plan. The MM plan was approved with the Coordinated Human Services Transportation Plan. Many counties have 211 systems which can provide transportation information. There are no 211 systems in Placer or El Dorado counties; however, Placer County is developing a 211 system. A comprehensive 211 system would supersede a one-call/one-click system focused on transportation.

One-call/one-click allows passengers to gain information by calling one number or going to a central website. Systems can be very basic (an operator with a paper schedule) to complex computerized scheduling systems. Any development of a one-call/one-click system will be incremental.

#### Things to consider when developing an OC/OC

- Geographic area
- Audience
- Scope
- Resources-funding, facilities, hardware, software and staffing
- Person Centered Focus- customer must have a positive experience
- Partners-who wants to be involved

There may be an opportunity to apply for grant for a one-call/one-click development training. This introduction was intended to peak interest and see if any agencies are interested in participating.

Meetings in 2015 will occur quarterly (January, April, July, and October). A doodle poll will be sent out to determine a day and time. The new day and time will take effect in January 2015.

**Gerri:** Indicated that the third or fourth week of the month is best.

**Lance:** Indicated that the fourth week is difficult.

**Judy:** Suggested Thursdays

**Gerri:** Inquires about the South Lake Tahoe Specialized Transportation Service.

**Betsy:** Inquires about the parameter around the proposed service (i.e., who it would serve and where it would go).

**Tara:** Monthly trips to Reno, Carson City, Placerville, North Lake Tahoe/Truckee and Sacramento. The expansion of Medi-Cal has increased the need for interregional transportation within the basin.

**Betsy:** Speaks to the need for medical appointments for more chronic concerns.

**Wendi:** There are no dentists who accept Medi-Cal in SLT, so clients must go the Kings Beach or Placerville and there is no transportation in either direction.

**Betsy:** Describes a grant application that was submitted to provide permanent Denti-Cal services in SLT.

**Lizzy:** The Kings Beach dental clinic is booked out for a few weeks and they are only seeing children.

**Tara:** Closes the RCC meeting and Judy Weber begins the TRPA Unmet Transit Needs Hearing.